

ASTRO INTERNET SERVICE AGREEMENT

This Internet Service Agreement ("Agreement") is entered into by and between **Turing Tunnel LTD dba Sandstar**, which will herein be referred to as ("Provider"), and _____, which will be referred to as ("Customer").

1. DESCRIPTION OF SERVICES

The Provider shall provide the hardware and internet services expressed in the table below.

Service/Hardware	Cost to Customer per SIM Card
Embedded Router	Free
Sim Card	Free
Unlimited Data Plan	\$20.00 per month
< 500 MB Plan	\$10.00 per month

2. SERVICE AND PAYMENT TERMS

The Customer agrees to pay the monthly fee for the provision of internet services to _____ SIM Cards herein.

☐ Unlimited Data Plan

☐ < 500 MB Plan

Payment shall begin 1 month after the Effective Date by the following method chosen by the Customer:

☐ Deducted from revenue from the Merchant of Record (MOR) and remitted to the Provider monthly.

☐ The Provider bills Customer monthly with the balance due by the first day of each month for the following month's service.

3. TERM AND TERMINATION

a. **Term:** This Agreement shall commence on the Effective Date and shall continue on a month-to-month basis and will be valid for 3 years unless terminated by either party as provided herein.

b. Termination by Customer: The Customer may terminate this Agreement by providing an emailed notice to the Provider's email, support@sandstarsupport.zendesk.com, at least 60 days prior to the effective date of termination.

c. Termination by Provider: The Provider reserves the right to terminate this Agreement for any reason at its sole discretion, provided that an emailed notice is given to the Customer at least 60 days prior to the effective date of termination.

4. SERVICE INTERRUPTIONS AND MAINTENANCE

The Provider may, from time to time, interrupt the internet services for maintenance, upgrades, or other reasons. The Provider will use commercially reasonable efforts to minimize such interruptions and provide advance notice when possible.

5. RELEASE OF LIABILITY

In no event shall the Provider be liable for any consequential, incidental, indirect, special, or punitive damages from trade loss arising out of or related to this Agreement.

6. GOVERNING LAW

This Agreement shall be governed by and construed in accordance with the laws of the state of North Carolina. The Customer agrees to use the Provider's internet service for lawful purposes only. The Customer shall not engage in any activity that violates applicable local, state, national, or international laws, regulations, or ordinances.

7. PROHIBITED ACTIVITIES

The Customer expressly agrees not to use the internet services for any of the following prohibited activities, including but not limited to:

- a) Unauthorized access or use of computer systems, networks, or data;
- b) Distribution of malicious software or engaging in hacking or other cybersecurity attacks;
- c) Transmission of unsolicited commercial communications (spam);
- d) Copyright infringement, including the illegal downloading or distribution of copyrighted material;
- e) Any activity that infringes upon the intellectual property right of others;
- f) Illegal gambling or betting activities;
- g) Any other activity that is illegal or harmful.

8. NO RESALE

The Customer agrees not to resell, lease, sublet, sublicense, or otherwise transfer the internet services to any third party without the Provider's express written consent.

9. MISCELLANEOUS

a. **Entire Agreement:** This Agreement constitutes the entire understanding between the parties and supersedes all prior agreements, whether oral or written. If the Provider has reasonable grounds to suspect that the Customer violates this agreement, Provider reserves the right to terminate services, and the Customer shall indemnify the Provide if any loss is caused due to the misuse of the internet service.

b. **Amendments:** No amendment, modification, or waiver of any provision of this Agreement shall be effective unless in writing and signed by both parties.

c. **Notices:** All notices or other communications required or permitted under this Agreement shall be in writing and delivered by email.

IN WITNESS WHEREOF, the parties hereto have executed this Internet Service Agreement as of the Effective Date.

EFFECTIVE DATE: _____

By signing below, the parties hereto acknowledge that they have read and understood the terms and conditions of this Agreement and agree to be bound by them.

Print: _____

Signature: _____

Date: _____

(Provider)

Print: _____

Signature: _____

Date: _____

(Customer)